

### **INDONESIA**

#### **GENERAL INFO**

Foreign nationals banned from entering or transiting the country. Exempt are foreigners with a Limited Stay Permit and a Permanent Stay Permit, Diplomatic Visa and Service/Official Visa, Diplomatic Stay Permits and Official Stay Permits, humanitarian, air crew, and foreigners who work on National Strategic Projects. The exempt foreigners must provide a health certificate in English issued by the health authority of each country, stayed for 14 days in the territory/country that is free of COVID-19, and a statement approving to be quarantined for 14 days. Pax without a printed medical certificate in English with a negative Coronavirus PCR test result issued at most 7 days before arrival will be subject to medical screening and quarantine for 14 days.

#### **CREW AND PASSENGER**

#### **BUSINESS FLIGHT RESTRICTIONS**

- All flights originating from India are suspended.
- Foreign pax will need to quarantine for 5 days.
- Crew and pax need to provide a certificate of health and must have embassy issued visas in advance to enter Indonesia.
- Visa issuances to Indian nationals and foreigners who lived or went to India in the past 14 days are suspended until further notice.
- All Crew and Pax must have valid PCR/Swab Covid 19 test result issued. Test result is valid for 2 days.
- Peduli Lindungi mobile application must be activated upon entry
- Foreign nationals under below categories can enter Indonesia:
  - o Passengers with a Temporary Stay Permit (ITAS) or Permanent Stay Permit (ITAP);
  - o Passengers with a Diplomatic Stay Permit or Service Stay Permit;
  - o Medical aid workers or Food Sustenance Workers for Humanitarian Purposes;
  - o Personnel working on strategic national projects.
  - o Air or Maritime crews
  - o Holders of valid Indonesian Visa with essential travel reason
- Technical Refueling and Crew Rest flight are acceptable. All crew must have valid PCR/Swab COVID 19 test prior to arrival even for tech stop, test result is valid for 72 hours.

# QUARANTINE REQUIREMENTS

- 5 days quarantine for foreign pax along with 2 days negative COVID19 test are required to enter Indonesia.
- Once enter Indonesia, pax must also complete health declaration and statement of willingness to be quarantined for 5 days in facilities provided by the Government if requested

- https://kemlu.go.id/singapore/en/news/6675/requirements-for-arrival-from-abroad-to-indonesia
- Deadhead crew that will be active on return flight will be given an entry stamp if they:
- Have a valid crew ID card or crew member certificate; and
- Provide written notification from airline to Immigration Officer at entry point that the
  personnel will be on duty during return flight. This notification should be received by
  Immigration officer at entry point at latest 24 hours upon arrival.
- https://www.thejakartapost.com/news/2020/12/28/indonesia-to-deny-all-foreigners-entry-a mid-fears-over-new-covid-19-strain.html



### **CAMBODIA**

#### **GENERAL INFO**

Visa on arrival, e-visa, and tourist visas are suspended. All travelers must have a health certificate demonstrating negative COVID-19 status issued within 72 hours of the date of travel. Foreign nationals must also provide proof of health insurance coverage not less than \$50,000 USD. Required deposit of USD 2000 at a designated bank on arrival. Passengers are subject to medical screenings and a 14-day quarantine upon arrival.

### **CREW AND PASSENGER**

### **BUSINESS FLIGHT RESTRICTIONS**

- Effective on 28.04.2021: All flights from/to India are banned until further notice. Air travellers originating from India, or transiting via India, will not be allowed to enter
- Only Khmer citizen, Diplomat and foreigners holding type E and K visa are allowed to enter. Type E with invitation and sponsor are currently not allowed.
- All inbound flights from Malaysia, Indonesia and Philippines are banned until further notice.
- For pax entry
  - o VOA, Visa Exemption Policy, Tourist visa and eVisa suspended until further notice.
  - o Visa application shall be processed at the Royal Cambodian Embassies or Consulates.
  - All pax must show result of MOLECULAR PCR SWAB Laboratory test undergone no more than 72 hours before departure.
  - Mandatory Covid19 test will be done on arrival, 14 days quarantine at hotel is mandatory. A second test will be done on the 13th day of quarantine.
  - o Insurance Certificate purchased thru Forte Insurance company in Cambodia.
  - o Deposit Cash or Credicard upon arrival \$2,000 US
- For crew entry
  - o VOA, Visa Exemption policy, Pre-arranged visa available.
  - o Covid19 test will be done upon arrival and need to self-isolate until result is out.
- No restriction for Technical refueling except from Philippines, Indonesia, and Malaysia
- Crew rest is acceptable subjected to Covid19 test upon arrival and self-isolation during the stay
- International passengers originating from Philippines, Indonesia, and Malaysia transiting in the Kingdom of Cambodia must stay on board the aircraft and continue their journey to third destination with the same operator's aircraft. Failure to comply will lead to deportation under full responsibility of air operator.

#### QUARANTINE REQUIREMENTS

- VDPP/PNH (Air crew, Sponsor and Invitation Only)
  - o Sokha Hotel Phnom Penh
  - o Tian Yi International Hotels
  - o Himawary hotel
  - o Dara Airport Hotel (air crew only)
  - o VDSR/REP
  - o Not applicable for stay less than 3 days
  - o VDSV/KOS
  - o Queenco Hotel
- All passengers, both Cambodian and foreign nationals, must undergo COVID-19 testing upon arrival. They will be required to remain in the premises until availability of laboratory results.
- The result (in form of a written test certificate) does take up to 24 hours. Shall observe self-isolation at a government accredited hotel or facility until test results become available.
- If one or more travelers is tested positive for COVID-19, other accompanying travelers will



- be subject to a 14-day quarantine at a designated Government facility.
- If all travelers are tested negative, they will be allowed to a 14-day self-isolation at their respective home/hotel under supervision of the local authorities and health officials. They will be required to undergo an additional COVID-19 testing, on the 13th day of self-isolation.
- Sponsor and Invitation: Validation Certificate scheme is currently suspended until further notice
- Crew: Shall undergo a COVID-19 laboratory test on arrival. The result (in form of a written test certificate) does take up to 24 hours.
  - o VDPP/PNH Shall observe self-isolation at the DARA airport hotel until test results become available.
  - o VDSR/REP Shall observe self-isolation until test results become available. There is no designated hotel. This is not applicable for stay less than 3 days.
  - o VDSV/KOS Shall observe self-isolation at the Queenco hotel until test results become available.
  - o The hotel booking needs to be done by the operator. Transport to/from the hotel will be provided. Payment for the hotel must be made by the crew upon checkout or online while booking. A stay in other hotels, before the test result is out, is not permitted.
  - o If the test result is not out at the time of next departure schedule, the crew can depart.

- # Non-citizens need to pay USD 2,000 on arrival to cover the cost of self-isolation hotel accommodation and medical expenses.
- All foreign travelers will be required to undergo two COVID-19 tests and shall pay 100 USD for
  each test. This amount will be deducted from their bank deposit. The Ministry of Health will
  return the remaining deposit to each passenger in 3 days after the second COVID-19 test
  shows a negative result.
- Required to purchase a health insurance package for COVID-I9 treatment cost is USD90 and valid for 20 days. This insurance package can be purchased from FORTE Insurance Company at https://www.forteinsurance.com/covid-19-insurance/
- This is not applicable to Cambodian Nationals holding passport of the Kingdom of Cambodia or Foreign Passport with Visa K
- Effective on 15.03.2021: Landing permit applications require 5 working days processing



### **THAILAND**

#### **GENERAL INFO**

#### **OPEN WITH RESTRICTIONS**

US Aircraft: Allowed to operate at an international airport in the Kingdom when permit is given by the Civil Aviation Authority of Thailand

US Passengers: Allowed to enter with Certificate of the entry (COE) issued by consulate.

Quarantine: 14 days quarantine at ASQ (Alternate State Quarantine) Hotel. Exemption is possible for short duration business visit on case by case basis with local sponsor, subjected to approval from embassy, Ministry of Foreign Affair and health authority. A medical escort will be assigned for such exemption during the whole period in Thailand

### **CREW AND PASSENGER**

#### BUSINESS FLIGHT RESTRICTIONS

- All arrivals of non-Thai citizens from India, Pakistan and Bangladesh are suspended. Arrivals of Thai nationals from these three countries are allowed, but they are subject to 21-day mandatory state quarantine, instead of 14.
- Effective from 31MAR at 1700Z-30JUN 2021 at 1700Z as below:
  - o Thais can either present Fit to Fly Health Certificate or Medical Certificate with a laboratory result indicating that Covid-19 is not detected, using RT-PCR method issued within 72 hours before departure from their port of origin to enter Thailand.
  - O Non-Thais are no longer required to present Fit to Fly Health Certificate to enter Thailand. They only need to present a Medical Certificate with a laboratory result indicating that Covid-19 is not detected, using RT-PCR method issued within 72 hours before departure from their port of origin.
- On 29 April 2021, the Royal Thai government has announced the new regulation elevating the quarantine period to 14 days for all travelers entering Thailand, regardless of nationality and vaccination as follows:
  - o 1. Travelers who obtain the Certificate of Entry (COE) after 1 May 2021 must be guarantined for no less than 14 days.
  - o 2. Travelers who receive a COE before 1 May 2021 will be quarantined as follows:
  - 2.1 Those arriving in Thailand between 1-5 May 2021 will be quarantined as indicated in the COE (7, 10, or 14 days depending on vaccination record).
  - o 2.2 Those arriving in Thailand from 6 May 2021 onwards must be quarantined for no less than 14 days (a new COE may be downloaded at https://coethailand.mfa.go.th/before departure).
- The following aircraft will be allowed to operate at an international airport in the Kingdom when permit is given by the Civil Aviation Authority of Thailand:
  - o State or military aircraft.
  - Emergency landing flights.
  - $o\quad \ \ \, \text{Technical landing flights without disembarkation}.$
  - o Humanitarian aid, medical and relief flights.
  - o Repatriation flight.
  - o Cargo flights.
  - o Passenger flights carrying the persons permitted to enter Thailand (11 type).
- Permit for passenger aircraft will be subject to approval of Civil Aviation Authority of Thailand for flying over, flying into or out of, and taking off or landing at an international airport in the Kingdom only if the passengers or persons on board are one of the following categories:
  - o Thai nationals
  - o Persons with exemption or persons being considered, permitted, or invited by the Prime Minister, or the head of responsible persons accountable for resolving state of emergency issues to enter the Kingdom, as necessary. Such consideration, permission or invitation may be subject to specified conditions and time limits.



- o Non-Thai nationals who are a spouse, parents, or children of a Thai national.
- o Non-Thai nationals who hold a valid certificate of residence, or permission to take up residence in the Kingdom
- o Non-Thai nationals who hold a valid work permit or are allowed to work in the Kingdom, including their spouse or children.
- o Carriers of necessary goods, subject to immediate return after completion.
- o Crew members who are required to travel into the Kingdom on a mission and have a specified date and time for return.
- o Non-Thai nationals who are students of educational institutions approved by Thai authorities, including the parents or guardians of the students.
- o Non-Thai nationals who are in need of medical treatment in Thailand, and their attendants. However, this shall not include medical treatment for COVID–19.
- o Individuals in diplomatic missions, consular affairs, international organizations, government representatives, foreign government agencies working in Thailand, or individual in other international agencies as permitted by the Ministry of Foreign Affairs, including their spouse, parents, or children.
- o Non-Thai nationals who are permitted to enter the Kingdom under a special arrangement with a foreign country.
- o The Center for COVID-19 Situation Administration (CCSA) approved reopening the country's borders to welcome foreign visitors, both short and long term such as the following:
- o Holders of non-immigrant B visa, who are businesspeople (without a work permit or WP3) and are willing to enter Thailand for business purposes.
- o Holders of Special Tourist Visa (STV)
- o Holders of Non-Immigrant OA and OX Visa
- o Requirements:
  - Inbound Passenger (Non-Thai Passengers):
  - 1. Certificate of the entry (COE) issued by consulate.
  - 2. Fit to fly certificate.
  - 3. Covid-19 test with Negative result (PT-PCR / Nasopharyngeal Swab ONLY).
  - 4. Health insurance with at least \$100k of COVID coverage.
  - 5. Confirmation for Alternate State Quarantine Hotel (ASQ)
  - link: http://www.hsscovid.com/
  - 6. Copy of passport
  - Inbound Passenger (Thai Passengers):
  - 1. Certificate of the entry (COE) issued by consulate.
  - 2. Fit to fly certificate
  - 3. Confirmation for Alternate State Quarantine Hotel (ASQ).
  - link: http://www.hsscovid.com/
  - 4. Copy of passport

# RESTRICTIONS FOR TECHNICAL REFUELING/CREW REST

- No restrictions for technical refueling with no crew disembarkation.
- Crew rest are subjected to approval on case by case basis
- Crew members who are required to travel into Thailand for any missions need to have a specific date and time for return. The approval on a case by case basis, need schedule and purpose of flight to check with the authority
- As of 01 March 2021, passengers are able to transfer at BKK / VTBS airport (both international
  and domestic transfer) subject to the conditions laid out in the Guidelines for International
  Flights with Transit/Transfer Passengers at Suvarnabhumi International Airport.
- This includes transfer to/from private jets and other non-scheduled flights. Private jet traffic is currently exceptionally considered for VTBS / BKK but parking for ground time longer than pax drop-off/pick up (or exceeding 12h) might not be available.
- Requirements:
  - o Crew for tech stop flight:



- o 1. The Certification of The Cost of Health and Medical Care of the crew (in attachment).
- o Crew for overnight:
- o 1. The Certification of The Cost of Health and Medical Care of the crew (in attachment).
- 2. Confirmation for Alternate State Quarantine Hotel (ASQ).link: http://www.hsscovid.com/
- o 3. Aircraft documents : C of A, C of R and C of I

### QUARANTINE REQUIREMENTS

- Covid19 test upon arrival, 14 days quarantine at ASQ (Alternate State Quarantine) Hotel.
- Exemption is possible for short duration business visit on case by case basis with local sponsor, subjected to approval from embassy, Ministry of Foreign Affair and health authority. A medical escort will be assigned for such exemption during the whole period in Thailand.
- Process to reserve ASQ:
  - o 1. Make room reservations directly to the ASQ hotel, when you know the date of entry to Thailand.
  - o 2. Hotel will inform related authorities at the airport and will pick you up from the airport on arrival date/time.
- Please note: Require 5-7 working days lead time to apply slots and Thai Landing permit.



### **VIETNAM**

#### **GENERAL INFO**

Inbound pax flights not permitted. Exempt are flights carrying diplomats, persons attending important foreign affairs events, experts, business managers, highly skilled workers, and specially approved cases. Outbound pax flights permitted. All pax subject to compulsory 14 day quarantine

### **CREW AND PASSENGER**

### **BUSINESS FLIGHT RESTRICTIONS**

- Passengers are not allowed to enter Vietnam.
  - o This does not apply to nationals of Vietnam
  - o This does not apply to passengers on diplomatic or official duty. They will be subject to mandatory medical declaration and self-isolation.
  - o This does not apply to passengers who are experts, business managers or highly skilled workers. They will be subject to mandatory medical declaration and self-isolation.
  - This does not apply to passengers approved by National Steering Committee on Covid-19 Prevention and Control.
  - o This does not apply to passenger holding APEC card with VN mentioned at the back. They can enter the territory for a stay of maximum 90 days.
  - o This does not apply to foreign nationals need embassy-issued visas in advance and an approval letter from the Vietnamese Government stating they are approved to enter Vietnam.
- Passengers who adapt above conditions will need below docs to entering Vietnam
  - o #1 Quarantine plan (provided by Local CDC)
  - o #2 Letter Approval from Local People Committee
  - o #3 Letter Approval from Local Health of Department
  - o #4 Pre-visa Letter Approval from Immigration Department
  - o #5 Negative Covid test (must use RT-PCR method)
- Vietnamese national shall contact the Vietnam Embassy in their guest country to apply for a return permission to Vietnam. If approved, they will receive an approval letter to be submitted along with the landing permit application to CAAV.
- Aircrew:
- With a prior approval required from authority of 02 working days, Holders of APEC cards with VN mentioned on the back of the card can enter Vietnam but still need visa and subject to the following conditions:
  - o Must observe quarantine until next departure schedule in designated hotels.
  - o Must fill out a quarantine form prior to arrival.
  - o Must show COVID-19 negative medical certificate issued no more than 72 hours prior to arrival and RT-PCR method is only acceptable.
  - o Please find designated hotels as below:
    - VVNB: CROWNE PLAZA WEST HANOI
    - VVTS: EASTIN GRAND HOTEL SAIGON OR PARK ROYAL SAIGON
    - VVDN: SAM GRAND HOTEL
- PAX
  - o Must have Medical certificate with a negative Coronavirus (COVID-19) RT-PCR test result issued between 3 to 7 days before arrival. The test must be taken at the laboratory of the authorized medical authority.
- PAX Via Diplomatic Channel. Holder of diplomatic or official passport.
  - o For stay less than 14 days: must have a medical certificate with a negative Coronavirus (COVID-19) RT-PCR test result issued between 3 to 5 days before arrival. The test must be taken at the laboratory of the authorized medical authority.
  - o For stay over 14 days: must have a medical certificate with a negative



Coronavirus (COVID19) RT-PCR test result issued between 3 to 7 days before arrival. The test must be taken at the laboratory of the authorized medical authority.

- CREW
  - o Must make a medical declaration.
  - o Must show COVID-19 negative medical certificate issued no more than 72 hours prior to arrival

### RESTRICTIONS FOR TECHNICAL REFUELING/CREW REST

- For tech stop for refueling can be operated. (Quick turnaround: No visa required if they depart immediately after passenger drop-off/pick-up.)
- If crew need to enter Vietnam, they hold embassy issued visa in advance or a valid APEC card (with Vietnam listed on the back of the card), they will be allowed entering Vietnam subject to approval from authorities and to the application be submitted at least 02 working days before planned arrival. For this the visa copies and fit to fly certificates need to be submitted. But please note that Vietnam authorities are the sole decision-maker and thus we cannot guarantee your crew will be granted an entry clearance.

- Health Declaration Form must be completed before arrival.
- Quarantine form prior must be completed before arrival.
- To ensure disease prevention, all pax/crew must wear protective suit with face mask upon arrival in Vietnam
- Pax/crew can exit Vietnam under the condition that they have finished 14-day quarantine or having negative Covid-19 RT-PCR test certificate from a test conducted in Vietnam in hand (which normally takes 36-48 hours to be issued).



### **SINGAPORE**

#### **GENERAL INFO**

All foreign travelers will not be allowed to enter or transit with the exception of work pass holders and their dependents, if the work pass holder is providing an essential service. All Singapore citizens/perm residents, and long-term pass holders returning will be quarantined for 14 days at dedicated Stay Home Notice facilities. Each air crew member must complete a health declaration and must remain at the Crowne Plaza Airport Changi, submitting a BAGA Layover Request with prior approval. Air crew operating for aircraft maintenance must also complete the Annex A application. Pax entering Singapore must have a medical cert. with a negative Coronavirus PCR test result issued no more than 72 hrs before departure from the first embarkation point unless exempt.

#### CREW AND PASSENGER

### **BUSINESS FLIGHT RESTRICTIONS**

- With effect from 20 May 2021, all arriving passengers on flights from Bangladesh, India, Nepal, Pakistan and Sri Lanka, entering Singapore will need to take both COVID-19 Antigen Rapid Test (ART) and the current COVID-19 Polymerase Chain Reaction (PCR) Test upon arrival at Seletar/Changi Airport. Travelers aged 6 and below (e.g., those born in 2015 to 2021) will be exempted from both tests.
  - Abovementioned passengers will be required to pay for the COVID-19 ART from 27 May 2021, that is in addition to the COVID-19 PCR test that all passengers are required to pay for. The Singapore Government will waive the COVID-19 ART charges until 26 May 2021.
- Brunei has temporarily suspended its reciprocal green lane arrangement with Singapore from 7pm on Thursday (May 20) until further notice.
- PAX:
  - Only Singaporean, Permanent Resident (PR) and Long Term Pass Holders with relevant entry approval (LTPH) are allowed to enter Singapore due to the current pandemic
  - o No short term visitor except for listed countries with relevant entry approval in the following link: https://safetravel.ica.gov.sg/arriving/overview
  - o For pax SHN and Swab requirements, kindly see following summary: https://safetravel.ica.gov.sg/files/SHN-and-swab-summary.pdf
- Crew:
  - Foreign air crew, including long-term pass holders with recent travel history (including transit) to Bangladesh, India, Nepal, Pakistan and Sri Lanka within the past 21 days will not be allowed to layover in Singapore.
  - o Crew are only allowed to enter Singapore due to the below 4 requirement:
    - Dropping off passenger from Singapore
    - Picking up passenger from Singapore
    - Operating an aircraft into Singapore for maintenance
    - Operating and aircraft out of Singapore after completion of maintenance
  - o Crew will need to have entry approval grant from CAAS and application takes minimum of 5 days lead time
  - Crew will need to serve quarantine at dedicated hotel till for next departure flight, please note crew can only stay up to 14 days maximum - subjected to CAAS crew entry approval

### RESTRICTIONS FOR TECHNICAL REFUELING/CREW REST

- Technical stop allowed. Rest overnight allowed with prior approval from CAAS.
- For Crew operating SG-SG flights (Turnaround without clearing overseas CIQ) No SG Arrival Card and SHN required.



#### FOREIGN CREW

- o As per conditions in CAAS Circular 29, all foreign crew with travel history to any country within the last 14 days NTL; do not disembark from aircraft.
- Only with prior approval from CAAS, SHN at Crowne Plaza Changi Airport; Crew layover application will require 05 working days lead time.crew out allowed within 14-day SHN period
- Only with prior approval from CAAS, pax out allowed upon completion of 14-day SHN; must depart immediately and not to stay in Singapore
- Only with prior approval from CAAS, Air crew of foreign operators may operate an aircraft into or out of Singapore for maintenance purposes (ANNEX A)

### • LONG-TERM PASS HOLDER CREW

- o As per conditions in CAAS Circular 29, all foreign crew with travel history to any country within the last 14 days NTL; do not disembark from aircraft.
- o Only with prior approval from CAAS, SHN at Crowne Plaza only; crew out allowed within 14-day SHN period
- Only with prior approval from CAAS, pax out allowed upon completion of 14-day SHN; must depart immediately and not to stay in Singapore
- Only with prior approval from CAAS, Air crew of foreign operators may operate an aircraft into or out of Singapore for maintenance purposes (ANNEX A).
- Only with prior approval from Ministry of Manpower (MOM), crew can enter Singapore with intention to stay beyond 14-day SHN period (ie. Return to residence after 14-day SHN at dedicated SHN facilities or no departure schedule within 14-day SHN)

### SINGAPORE CITIZEN/PERMANENT RESIDENT CREW

- o For crew with departure schedule within 14 days, SHN at at Holiday In Express Katong or Hotel Indigo Singapore Katong. Crew out within 14-day SHN period allowed. (Swab test before crewing out is not required)
- o For returning crew without departure schedule, crew will be required to serve full 14-days SHN at Crowne Plaza. All persons completing their SHN will be subject to a swab test before the end of the SHN.

#### QUARANTINE REQUIREMENTS

- For Singapore citizens and permanent residents:
  - 1. Travel history within the last 14 days from Australia, Brunei, Mainland China, New Zealand, Taiwan
    - No pre-departure test required
    - COVID-19 PCR test on-arrival, with self-isolation at self-sourced accommodation or own place of residence, until test results are released to traveler.
  - 2. Travel history within the last 14 days from Macao and Hong Kong
    - No pre-departure test required
    - COVID-19 PCR test on-arrival
    - 7-day SHN at self-sourced accommodation, including place of residence and COVID-19 PCR test at the end of SHN
  - 3. Travel history within the last 14 days from Fiji, Sri Lanka, Thailand, Vietnam
    - No pre-departure test required
    - COVID-19 PCR test on-arrival 14-day SHN at SHN Dedicated Facility (SDF) and COVID-19 PCR test at the end of SHN
  - 4. Travel history within the last 14 days from UK and South Africa
    - No pre-departure test required
    - COVID-19 PCR test on-arrival\*
    - 14-day SHN at SHN Dedicated Facility (SDF) and an additional 7- day SHN at place of residence, with COVID-19 PCR test at the end of each SHN
  - 5. Travel history within the last 14 days from India
    - No pre-departure test required



- COVID-19 PCR test on-arrival
- 14-day SHN at SHN Dedicated Facility (SDF) and an additional 7- day SHN at place of residence, with a COVID-19 PCR test at the end of each SHN
- 6. Travel history within the last 14 days from all other countries/ regions/ places =
  - No pre-departure test required
  - COVID-19 PCR test on-arrival
  - 14-day SHN at SHN Dedicated Facility (SDF) and COVID-19 PCR test at the end of SHN
- For Long Term Pass Holders / IPA holders (with valid approval letter for entry
  - 1. Same as above
  - 2. Same as above
  - 3. Same as above but require COVID-19 PCR test within 72 hours before departure for Singapore and obtain a valid negative result.
  - 4. Same as above but require COVID-19 PCR test within 72 hours before departure for Singapore and obtain a valid negative result.
  - 5. Same as above but require COVID-19 PCR test within 72 hours before departure for Singapore and obtain a valid negative result.
  - 6. Same as above but require COVID-19 PCR test within 72 hours before departure for Singapore and obtain a valid negative result.
- For Short-term visitors
  - 1. Travel history within the last 14 days from Australia, Brunei, Mainland China, New Zealand, Taiwan = Allowed entry using Air Travel Pass (ATP):
    - No pre-departure test required
    - COVID-19 PCR test on-arrival, with self-isolation at non-residential accommodation, until test results are released to traveler.
  - 2. Travel history within the last 14 days from Macao and Hong Kong = Not allowed entry, unless with valid approval letter for entry:
    - No pre-departure test required
    - COVID-19 PCR test on-arrival\*
    - 7-day SHN at self-sourced accommodation, including place of residence and COVID-19 PCR test at the end of SHN
  - 3. Travel history within the last 14 days from Fiji, Sri Lanka, Thailand, Vietnam = Not allowed entry, unless with valid approval letter for entry:
    - COVID-19 PCR test within 72 hours before departure for Singapore and obtain a valid negative test result
    - COVID-19 PCR test on-arrival
    - 14-day SHN at SHN Dedicated Facility (SDF) and COVID-19 PCR test at the end of SHN
  - 4. Travel history within the last 14 days from UK and South Africa = Not allowed entry, unless with valid approval letter for entry:
    - COVID-19 PCR test within 72 hours before departure for Singapore and obtain a valid negative test result
    - COVID-19 PCR test on-arrival
    - 14-day SHN at SHN Dedicated Facility (SDF) and COVID-19 PCR test at the end of SHN and an additional 7-day SHN at place of residence, with COVID-19 PCR test at the end of each SHN
  - 5. Travel history within the last 14 days from India = Not allowed entry, unless with valid approval letter for entry:
    - COVID-19 PCR test within 72 hours before departure for Singapore and obtain a valid negative test result
    - COVID-19 PCR test on-arrival
    - 14-day SHN at SHN Dedicated Facility (SDF) and an additional 7- day SHN at place of residence, with a COVID-19 PCR test at the end of each SHN
  - 6. Travel history within the last 14 days from all other countries/ regions/ places = Not allowed entry, unless with valid approval letter for entry:



- COVID-19 PCR test within 72 hours before departure for Singapore and obtain a valid negative test result
- COVID-19 PCR test on-arrival
- 14-day SHN at SHN Dedicated Facility (SDF) and COVID-19 PCR test at the end of SHN

- If pax wish to visit business offices during their trip, they can get the Singaporean business partner to apply for a pre-approved business pass with the Ministry of Trade and Industry. Visitors on said pass will be tested on arrival and must quarantine until negative results are obtained. Other conditions vary as each pass is issued on a case-by-case basis.
- Alternatively, if they are traveling to meet with business partners and the meetings do not need to be held on-location, they can opt for the new Connect@Singapore scheme. Please see https://safetravel.ica.gov.sg/connectsg/overview for more details.
- All entry/layover approval will require supporting documents (such as maintenance log, departure itinerary, letter of commitment, Annex A etc) and minimum 72 hours processing time by CAAS.
- All travellers entering Singapore, including Singapore Citizens, Permanent Residents and Long-Term Pass (LTP)/ In-Principle Approval (IPA) holders, must submit a health declaration prior to the flight. They will have to do so via the SG Arrival Card (SGAC) e-Service, or the mobile application that can be downloaded for free from Apple AppStore and Google Play. Singapore will require a copy of the acknowledgement form 3 hours prior to departure from point of origin.
- In line with the calibrated reopening of Singapore's borders, ICA will lift visa suspension and resume the issuance of new visas. Short-term visitors who require a visa to enter Singapore can apply for visas though a local contact, Singapore overseas mission, or authorised visa agent from 18 October 2020, 2359 hours. Visitors who had already been issued with visas which are still valid, as well as those who are eligible for the visa-free transit facility, do not need to re-apply/ apply.
- Possession of a valid visa alone does not guarantee entry into Singapore. All short-term
  visitors must still seek prior approval via appropriate COVID-19 travel channels (e.g. obtain a
  Safe Travel Pass under Green/Fast Lane arrangements, or Air Travel Pass) before they can
  enter Singapore. More information will be available at ICA's website
  (https://www.ica.gov.sg/covid-19).
- With effect from 31 January 2021, 2359 hours, visitors applying to enter Singapore under the ATP and RGLs will need to have travel insurance for their COVID-19-related medical treatment and hospitalisation costs in Singapore, with a minimum coverage of S\$30,000. The travel insurance will help them pay for the costs of their medical treatment in Singapore. The visitors can purchase the travel insurance from Singapore-based or overseas insurers. A list of available insurance products can be found at the SafeTravel website.
- Source: https://www.moh.gov.sg/news-highlights/details/updates-on-border-measures-and-tr avel-insurance
- https://safetravel.ica.gov.sg/rgl/requirements-and-process



### **PHILIPPINES**

#### **GENERAL INFO**

All international flights require prior approval; exempt are emergency, cargo, air ambulance/medical supply, government/military, wx mitigation, and maintenance/utility flights. Passengers traveling to Davao must possess negative test results issued within 72 hours. Pax are not allowed to transit. Pax are subject to a Coronavirus test upon arrival and quarantine. A completed "Case Investigation Form" must be presented upon arrival

### **CREW AND PASSENGER**

### **BUSINESS FLIGHT RESTRICTIONS**

Business flights are currently not allowed, but may allow to operate if they can request for exemption from Department of Foreign Affairs/ IATF.

### RESTRICTIONS FOR TECHNICAL REFUELING/CREW REST

None. Self-quarantine during the rest.

• For flight crew, they are exempted to quarantine procedures; but, they have to follow COVID19 protocols. For pax, they are subject to a 14 day quarantine at the hotel.



### **MALAYSIA**

#### GENERAL INFO

Pax are not allowed to enter unless exempt; national of Malaysia, pax with a diplomatic passport, pax with an approval from the Malaysian immigration, students with a written approval. Pax must have an approval from the Malaysian immigration unless they are a national of Malaysia or are traveling as a student. Pax are subject to medical screening, quarantine for 10 days at their own expense, and must install 'MySejahtera app' on their phone.

### **CREW AND PASSENGER**

### **BUSINESS FLIGHT RESTRICTIONS**

- All foreigners are prohibited from entry until further notice. Entry is only allowed for Malaysia citizen, permanent resident, Passengers with a sticker label visa in their passport specifying that they are spouses or children of nationals of Malaysia, Passengers with a Malaysia My Second Home (MM2H) with a printed entry permission from Ministry of Tourism, Arts and Culture, diplomatic passport holder, official passport holder on diplomatic mission and embassy employee with proof of employment and their dependents.
- All international inbound flights must enter the country via WMKK/KUL Kuala Lumpur International Airport, except ferry flight and ambulance flight.
- Long term pass holders from countries with more than 150,000 Covid19 cases are not allowed to enter - USA, Brazil, India, Russia, Peru, Colombia, South Africa, Mexico, Spain, Argentina, Chile, Iran, United Kingdom, Bangladesh, Saudi Arabia, Pakistan, France, Turkey, Italy, Germany, Iraq, Philippines and Indonesia
- All Malaysian are prohibited from leaving the countries unless with approval from immigration for essential purpose.
- All international inbound flight must plan WMKK or WMSA as point of entry.
- Technical stop is acceptable, overnight night stop is only allowed through WMKK subject to immigration approval. Transit hotel is available at WMKK.

### QUARANTINE REQUIREMENTS

- 7 days hotel quarantine with PCR test result (72 hours validity) undergone before departure. No test will be performed upon arrival. A test will be performed on the 5th day of quarantine.
- 10 days hotel quarantine (without PCR test on flight arrival). PCR test will be carried out in quarantine hotel within 24 hours after arrival. A second test will be performed on the 8th day of quarantine.
- 14 days hotel quarantine for travelers arriving from countries reporting the spread of COVID-19 Variants of Concern (VOCs). A second test will be performed on the 10th day of quarantine. The list of country is changing from time to time and currently includes Unites States of America, United Kingdom, Brazil, South Africa, India, Nepal, Japan and Singapore.

- MyTravel pass for EXIT and ENTRY to Malaysia. For more information go to
  - o https://mtp.imi.gov.my/myTravelPass/main
- Individuals enter Malaysia must comply with the conditions of entry set by the Immigration
  Department of Malaysia or Malaysian Government Agencies. Each applicant must submit the
  relevant documents (Attach a copy of passport, visa and approval letter (if applicable) and the
  completed Letter of Undertaking via email to the relevant Malaysian Mission (Malaysia
  Embassy in the country pax will be departing from), at least three days before the date of
  departure.
- Install, activate, and register MySejahtera mobile online application. Fill essential information such as travel information health declaration need to be registered in MySejahtera at least three (3) days from date of departure. Health Officer will wear wrist band for pax.
- Hotel List
  - o Selangor: Marriot Putrajaya, Sama Sama KLIA, Dorsett Subang, Hilton OJ, Hilton



Garden In Puchong

o Kuala Lampur: Grand Millenium, Istana KL, Impiana KLCC, Swiss Garden KL

### **SPECIAL NOTE:**

FOR ENTERING SARAWAK REQUIRED SDMC AND SARAWAK MOT APPROVAL

FOR ENTERING SABAH REQUIRED APPROVAL FROM SABAH JKM APPROVAL AND REQUIRED PCR TEST ( FOR CREW IF REMAIN ONBOARD AIRCRAFT ARE NOT REQUIRED

### MY TRAVEL PASS APPLICATION



# List of countries with reported community transmission of A variant of Concern (VOC) SARS-CoV-@ 16 May 2021

No.	Countries	B.1.351	B.1.1.7	B.1.1.28 (P1)	B.1.617
	AMERICA				
1	Argentina				
2	Brazil		V		√
3	Barbados		V	V	
4	Canada		V		
5	Colombia	V	V		V
6	Chile			√	
7	Finland		V		
8	Mexico		V		
9	Panama			$\sqrt{}$	$\checkmark$
10	Peru				$\checkmark$
11	United States of America	$\sqrt{}$	V		√
	EUROPE				
12	Austria	$\checkmark$	$\sqrt{}$		$\checkmark$
13	Belgium	$\sqrt{}$	$\sqrt{}$	V	$\sqrt{}$
14	Bulgaria		V		
15	Croatia		V		
16	Czech Republic	$\sqrt{}$			$\sqrt{}$
17	Denmark		V		$\sqrt{}$
18	France		$\sqrt{}$		V
19	Germany	$\sqrt{}$	V		V
20	Greece	$\sqrt{}$			V
21	Hungary		$\sqrt{}$		
22	Ireland	$\sqrt{}$	$\sqrt{}$		$\sqrt{}$
23	Italy		V		$\sqrt{}$
24	Lithuania	$\checkmark$	$\sqrt{}$		
25	Luxembourg				$\sqrt{}$

Ministry of Health, Malaysia

No.	Countries	B.1.351	B.1.1.7	B.1.1.28 (P1)	B.1.617
26	Netherland	V	V		
27	Norway		V		
28	Poland		V		
29	Portugal	$\checkmark$	$\sqrt{}$		$\checkmark$
30	Romania		V		
31	Russia				
32	Spain	V	V		
33	Slovakia		V		
34	Slovenia		V		$\checkmark$
35	Sweden		V	√	
36	Switzerland		V		
37	United Kingdom	V	V		
	AFRICA				
38	Afrika Selatan	$\sqrt{}$	V		$\sqrt{}$
39	Algeria				$\sqrt{}$
40	Angola				
41	Botswana	$\checkmark$			$\sqrt{}$
42	Democratic Republic of Congo				$\sqrt{}$
43	Gambia	V			
44	Kenya				√
45	Malawi	V			
46	Morocco				√
47	Mozambique	V			
48	Nigeria	V	V		√
49	Rwanda	V	V		
50	Uganda				
51	Zambia	V			
	ASIA				
52	Bangladesh	$\sqrt{}$			$\sqrt{}$
53	Bahrain				$\sqrt{}$

Ministry of Health, Malaysia

No.	Countries	B.1.351	B.1.1.7	B.1.1.28 (P1)	B.1.617
54	Cambodia		V		$\sqrt{}$
55	China (Except Hong Kong, Macao, Taiwan )		√		$\sqrt{}$
56	Hong Kong				$\sqrt{}$
57	India	$\sqrt{}$	$\sqrt{}$		$\sqrt{}$
58	Indonesia				$\sqrt{}$
59	Iran				$\sqrt{}$
60	Iraq		$\sqrt{}$		
61	Japan		$\sqrt{}$		$\sqrt{}$
62	Jordan				$\sqrt{}$
63	Laos		V		
64	Nepal				$\sqrt{}$
65	Philippines		√**		$\sqrt{}$
66	Qatar	$\sqrt{}$	$\sqrt{}$		
67	Singapore	$\sqrt{}$	$\sqrt{}$	V	$\sqrt{}$
68	South Korea				$\sqrt{}$
69	Sri Lanka				$\sqrt{}$
70	Thailand				$\sqrt{}$
71	Turkey		$\sqrt{}$		$\checkmark$
72	United Arab Emirate		√*		
	OCEANIA				
73	Australia				√
74	New Zealand		√		

**NOTE:** This list will be updated from time to time at the MOH website according to information from sources below:

- i. <a href="https://cov-lineages.org/global\_report.html">https://cov-lineages.org/global\_report.html</a>.
- ii. https://www.who.int/westernpacific/emergencies/covid-19/situation-reports
- \* case was a person who travelled to Malaysia from UAE.
- \*\* case was a person who travelled to Hong Kong from the Philippines (reported by Hong Kong)

# **ACTION TO BE TAKEN BY TRAVELLERS:**

- i) All travellers are required to install, activate, and register the *MySejahtera* application (<a href="https://mysejahtera.malaysia.gov.my/">https://mysejahtera.malaysia.gov.my/</a>) in a mobile phone before arrival in Malaysia;
- ii) Undergo COVID-19 test with negative result three (3) days prior to departure;
- iii) Using MySejahtera application to registered QR Code on arrival at Point of Entry (PoE);
- iv) Screening for fever and symptoms at PoE;
- v) Subjected to mandatory quarantine for 14 days at designated quarantine station;
- vi) Monitoring health status using MySejahtera application for 14 days during the quarantine period. If symptoms develop during the quarantine period, inform the medical team for further management;
- vii) Make sure to stay in the room at QS;
- viii) Follow the SOP, legislation, and regulation relating to COVID-19 management which has been prescribed by the government at all times;
- ix) Undergo the COVID-19 screening test on the 10th day from the date of arrival in Malaysia;
- x) Travellers will be given a release order on day 14 if the result of the COVID-19 test is negative. Undergoing the COVID-19 screening test on the 10th day from the date of arrival in Malaysia